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MediaCloud Networks Broadband Uncapped Usage Policy

To ensure that all customers have fair and equal use of the Uncapped service and to protect the integrity of the network, MediaCloud Networks reserves the right and will take necessary steps to prevent improper or excessive usage thereof.

MediaCloud Networks may undertake the following action(s) to ensure fair and equal network performance for all customers:

- Adjusting the throughput of the aforementioned service based off the current and historic usage of the service.
- Limiting or preventing service through specific protocols and/or ports.

The Client undertakes to use MediaCloud Networks services in accordance with any restrictions imposed under the following legislation:

- Electronic Communications and Transactions Act 25 of 2002;
- Electronic Communications Act 36 of 2005;
- Regulation of Interception and Provision of Communication-Related Information Act 70 of 2003

Any case of violation of the Uncapped or Acceptable Usage Policy should be reported to abuse@mediacloud.tv

Please note:

- MediaCloud Networks reserves the right to amend the Broadband Uncapped and/or Acceptable Usage Policy as necessary.
- This is to ensure optimal performance across our network for all our Broadband Uncapped customers.